



Trusted
Laboratory and
Educational
Specialists



Impact Report

Klick Technology - 2024



Top level Summary

Klick are experts in the supply of furniture and fit out of laboratories (and specialist interiors) for educational and commercial environments.

Klick is a long-established family business which started supplying schools in 1981. Good design is at the core of Klick with each interior designed to a bespoke brief. Klick's commitment to customer satisfaction is underpinned by a high level of integrity and a genuine desire to deliver outstanding projects.

This second annual report seeks to transparently showcase the initiatives already undertaken by Klick and to outline the organisation's future goals in the realms of both environmental and social responsibility.

ENVIRONMENT

17.8%

Carbon reduction (tCO₂e) from the previous year

Klick has measured, verified and reduced carbon emissions for scope 1, 2 and operational 3

COMMUNITY

73%

Of Staff have been with the company more than 5 years

Klick is proud of its staff retention rate and is committed to creating permanent and rewarding jobs, paying all staff at least the Real Living Wage.

ENVIRONMENT

33.6%

Reduction in gas emissions (tCO₂e) from previous year

Decommissioning two gas heaters and building an office in the warehouse has helped to reduce emissions whilst keeping employees warm.

EMPLOYEES

40%

Of the workforce are women

In an industry dominated by men, Klick is very proud of the high percentage of women working for the company.

CHARITY

1%

Of profits donated to charity

Klick is proud to have donated 1% of its profits in 2023/ 2024 and commits to the same donation in 2024/25.

Measuring Environmental Impact

In 2023, Klick first engaged Eco Pathways, Community Interest Company to measure and independently verify Scope 1, 2 and operational 3 emissions. Klick also completed a Minimum Energy Efficiency Standards (MEES) Report through Murton & Co. Collating these insights and recommendations helped to calculate the Roadmap to Net Zero and shape Klick's wider climate strategy.

This expertise has equipped Klick with the tools and knowhow to conduct a second Impact Report in 2024, reflecting the progress made since the first report. We are particularly proud that our 2024 emissions (82.11 tCO₂e) were considerably lower than our original report's target for 2024 (98.56 tCO₂e.) We have revised our 2024 Roadmap's forecast to reflect this success.

Whilst we have a relatively low environmental impact, we recognise that climate change is driven by human activities; primarily consuming polluting fossil fuels (coal, oil, and gas). We aim to promote sustainable practices across our operations and remain committed to achieving Operational Net Zero by 2038, aligned to Science Based Targets and Manchester City Council's own target.



'Personally, I think it is important for everyone to do their bit for sustainability both at home and at work. As a business, we recognise the moral need to work together in safeguarding the environment and we therefore aim to engage our staff in reducing waste and emissions. Whilst we are a nationwide business, part of our sustainability strategy involves focusing our marketing efforts on encouraging local projects, which has the benefit of reducing our fleet emissions. We're really pleased with our progress so far and look forward to making a difference to our future.' - **Clare Whitehurst, Marketing Director**



'As a family business, we have long been aware of the dual benefit of promoting sustainability, from both a business cost and environmental perspective. We're so pleased that our clients are starting to demand more from their suppliers, because we know this will benefit our sector and the environment as a whole. The whole team at Klick is fully behind making changes to our buildings and business practices in working towards our goal of achieving operational Net Zero by 2038.' – **Jonathan Whitehurst, Managing Director**

19.7%

Reduction in electricity emissions (tCO₂e)

Compared with baseline year. This reduction has come from installing LEDs and PIRs across the warehouse, kitchen and office whilst through encouraging staff to be more conscious of their electricity consumption.

Carbon Footprint 2023-2024

Reporting year:

01 October 2023 to 31 September 2024

Emissions measured:

Electricity, Natural Gas, Transmission and Distribution Losses (T&D losses), Well-to-tank (WTT), Water, Waste, Fleet, Business Travel (Commuting emissions measured separately).

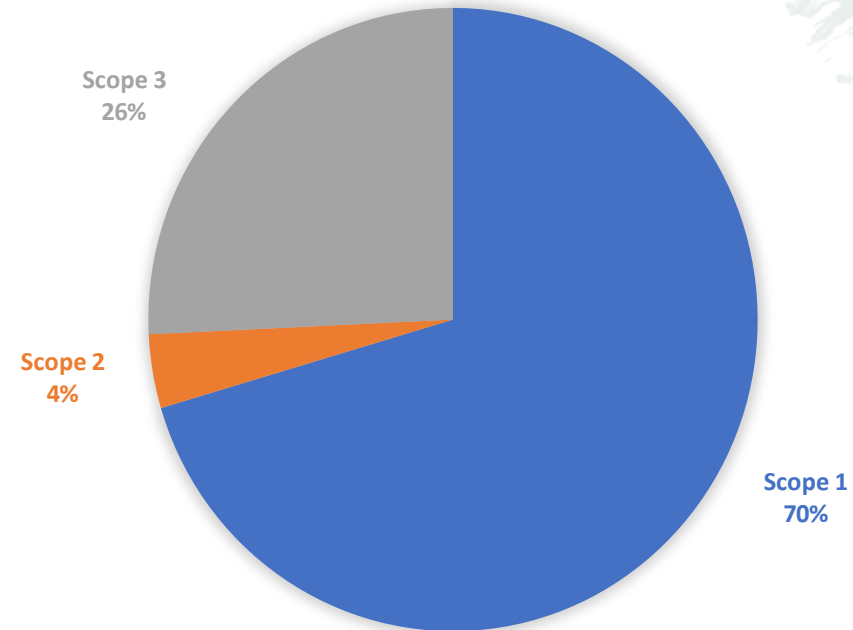
Summary:

Carbon footprint (tCO₂e): **82.11**

Scope 1 (tCO₂e)– **57.28**

Scope 2 (tCO₂e) – **3.53**

Scope 3 (Water, Waste, Business Travel, WTT, T&D losses) (tCO₂e) – **21.30**



Note: The carbon footprint is measured using the location-based method, which calculates Scope 2 electricity emissions based on the average emissions intensity of grids where energy consumption takes place (utilising the grid-average emission factor data), and the market-based method, which reflects emissions from electricity deliberately chosen by companies or resulting from their lack of choice.

40.7%

Reduction in gas emissions (tCO₂e)

Compared with baseline year. Decommissioning two gas heaters and building an office in the warehouse has helped to reduce emissions whilst keeping employees warm.

Environmental Achievements

- Emissions decreased in 2023 / 2024 by **17.82 %** compared to 2022 / 2023 and a **21.03 %** reduction compared with the 2020 / 2021 baseline (tCO₂e). The decrease in emissions occurred due to a number of improvements made to the warehouse and office.
- There was a **40.7%** reduction in the emissions from gas (tCO₂e), compared with the 2020 / 2021 baseline.
- There was a **19.7%** reduction in the emissions from electricity (tCO₂e), compared with the 2020 / 2021 baseline.
- The annual mileage decreased slightly from **177,807 miles** in 2022/2023 to **177,721**. However, the associated emissions from the fleet has reduced by **7.6%**, thanks to increased usage of hybrid and electric vehicles in the fleet.
- A commuter survey was conducted with a **100%** completion rate from employees, accounting for an estimated **17.10 tCO₂e**. This represents a **18.2%** decrease on the previous year, and is largely due to the team choosing greener transport. Reducing commuting emissions is crucial for mitigating environmental impact. We will continue to encourage the adoption of public transportation, car pooling and cycling.
- Only **FSC certified** timber is used. All Klick's furniture is made in the UK and is designed to be practical, robust and sustainable.

Year	2020/2021	2021/2022	2022/2023	2023/2024
Scope 1 (tCO ₂ e)	73.09	76.73	71.04	57.28
Scope 2 (tCO ₂ e)	4.33	4.17	3.87	3.53
Scope 3 (tCO ₂ e)	26.55	25.59	25.98	21.3
Total (tCO₂e)	103.97	106.49	100.89	82.11

Year	2020/2021	2021/2022	2022/2023	2022/2024
Gas (tCO ₂ e)	42.17	41.51	37.61	24.99
Electricity (tCO ₂ e)	5.84	5.48	4.80	4.69
Business Travel (not including grey fleet) (tCO ₂ e)	46.27	51.6	48.49	44.77
Business Travel – (grey Fleet) (tCO ₂ e)	9.44	7.64	9.75	7.48
Waste (tCO ₂ e)	0.16	0.16	0.16	0.16
Water (tCO ₂ e)	0.079	0.11	0.09	0.08
Total (tCO₂e)	103.97	106.48	100.89	82.11

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Major improvements to the efficiency of buildings since November 2019

Improvements to the Office and Warehouse

This report marks only the second instance of measuring and verifying the carbon emissions associated with Klick. Despite this, Klick has a historical awareness of its environmental impact, improvements have been made to enhance energy efficiency and lower emissions in both the office and warehouse; some of these improvements were not registered in the overall calculations as they were implemented prior to the 2020/2021 baseline.

<i>Improvements</i>	Date
Installation of LEDs in office	November 2019
Installation of PIR system and LEDs in Warehouse	January 2020
Phasing out of radiant heater in Warehouse	May 2021
Installation of LEDs in corridor and sales room	November 2021
Renovation of staff kitchen to help keep warehouse workers warm, with LED rather than fluorescent lighting	March 2023
Installation of monitoring and control system for gas heating in warehouse	May 2023
2 of 4 gas heaters decommissioned	May 2023
Construction of office in Warehouse so that staff remain warm now that we don't heat whole space	December 2023

2030

Commitment to halving emissions by 2030
aligning to Science Based Targets

Environmental Commitments

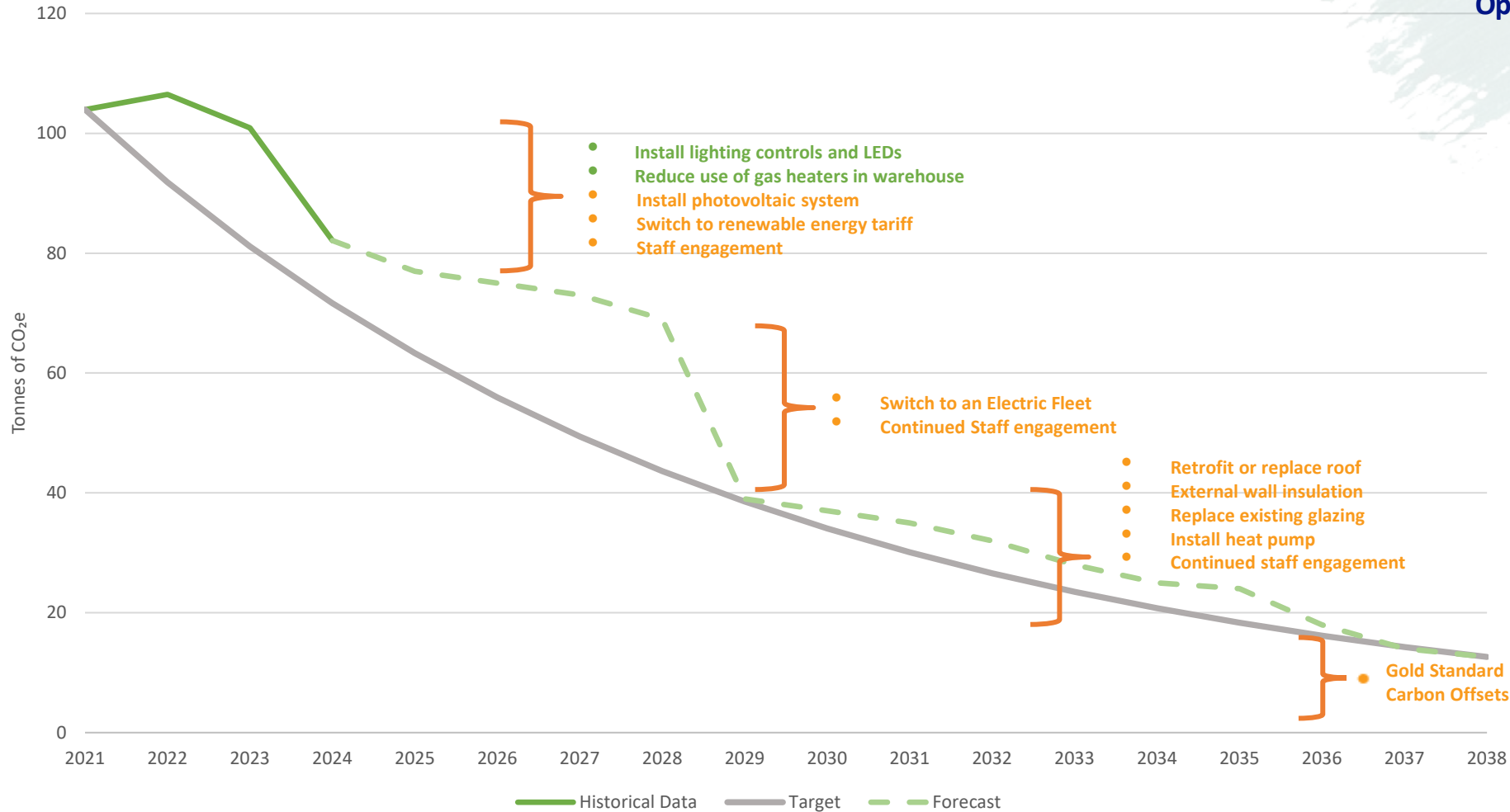
- Klick has set a target of Net Zero carbon in operations by **2038** and commits to halving emissions before **2030** aligning to Science Based Targets.
- Pledged to the '**Race to Net Zero**' campaign.
- To measure and verify the rest of scope 3 emissions by **2028**.
- To engage and collaborate with the **supply chain** and innovative organisations to **reduce waste** and support the uptake of new low- carbon technologies.
- To commit to the implementation of the recommendations outlined in the MEES Asset Energy Report by Murton & Co and to **transition the fleet** to electric and hybrid vehicles.
- To utilise experience to influence and **support stakeholders** (clients, staff and suppliers) in how they can reduce their carbon emissions, striving for earlier engagement to maximise the opportunities.
- To record the **waste generated on site**. The company 'Select a Skip UK' can now provide the weight of each type of waste produced on site, this will be recorded and taken into account in the future.
- To **recycle, repair and reuse** as much waste on site, especially existing equipment.
- To **minimise pollution** from the small amount of hazardous waste and promote the use of greener cleaning products.
- To continue to work with the external Health + Safety and Environmental officer to create **EIA (environmental impact assessment)** documents for larger projects.
- Where possible materials and labour will be sourced locally to the location of the project, **to reduce travel emissions**.



Klick's Route to Net Zero

2038

Operational Net Zero target aligned to Manchester City Council



Employees

As a small company, culture is key. Klick holds the belief that actively engaging with employees yields significant advantages, including:

- A more motivated and dedicated workforce.
- Generation of new insights, ideas, and perspectives.
- Enhancement of staff wellbeing and retention, as evidenced by over 73% of employees having been with the company for more than 5 years.
- Ensuring that all staff receive at least the Real Living Wage.
- Ongoing efforts to enhance workforce diversity, with a particular focus on improving representation from Black, Asian, and Minority Ethnic communities, individuals distanced from the workforce, and women.

Presently, the full-time workforce statistics are as follows: 20% come from a BAME background, 7% are ex-service personnel, and 40% are women.

Since 2021, Klick has actively championed work placements and internships, aiming to inspire participants to explore career opportunities within the construction industry. This has included one-week placements for A-level and university students every year from 2021-2024, as well as three-month paid internships for graduates in 2022-2024.



Some of Klick's staff in action installing labs and taking part in a Juvenile Diabetes Research Foundation fun run



Perks & Benefits

Employee Assistance Package that gives employees access to counselling, and provides eyecare and dentistry appointments.

SDGs

Sustainability

9

9 SDGs contributed to through reducing emissions, paying a living wage and providing internships

The Sustainable Development Goals (SDGs), also known as the Global Goals, are a collection of 17 interrelated goals set by the United Nations. They cover a broad range of social and economic development issues. These include poverty, hunger, health, education, climate change, gender, equality, water, sanitation, energy.

These 17 sustainability goals have been constructed to tackle the biggest challenges the world faces. By measuring and reducing the carbon footprint and paying the 'Real Living Wage', Klick can directly and measurably contribute to 9 SDGs.

The concept of a Living Wage is crucial, representing the difference between subsistence living and the ability to meet basic needs, contribute to well-being, and stimulate the economy. A Living Wage not only addresses personal debt but also supports broader SDGs, including health, education, and gender equality.



Governance

It's been a challenging time for any business to commit to charitable donations. Despite this, Klick donated 1% of its 2023-24 profits to the Tree of Life Centre, Wythenshawe. This charity supports low-income families in our area. We are proud that our donation was used to provide uniforms for over 200 children returning to school in September 2024.

Charity

1%

Of profits donated to charity



Finances

£1% of profits - Charitable donation to Tree of Life, Wythenshawe



Standards

100% - UK Based
Living Wage - All staff
ISO 9001 Quality Management Systems



Certificate Number 11027
ISO 9001



Policies

DE&I, Health and Safety, Environment, GDPR and anti-modern slavery policies created, reviewed and signed off (with relevant process and suppliers changed in alignment)

Thank You

Get in Touch

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KLICK
Furniture & Fit-Out

Trusted
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